

Hotspot Checkout Policy

Offering public access to the Internet is an integral part of the Salem City Library's programs and services. Patrons may borrow hotspot device from the Library to bring the Internet to their homes or wherever they need access.

Hotspot Checkout Policy

- Patrons must be at least 18 years of age or have permission from a parent or guardian to borrow a hotspot.
- Patrons (parent or guardian if under the age of 18) must sign a waiver accepting financial responsibility for damage and-or loss of a hotspot.
- Patrons may borrow 1 hotspot at a time due to limited availability. There is also a checkout limit of 1 hotspot per household at a time.
- The checkout period for a hotspot is 2 weeks with a late fee of \$1.00 per day up to \$10.00. Hotspots may not be renewed after the 2 week period.
- If a hotspot is more than 10 days overdue, service to the hotspot will be canceled and a replacement cost of \$120.00 will be charged to the patron's account. This replacement amount will be waived if the hotspot is returned in good working condition within 30 days of the due date.
- If a patron damages or loses a hotspot and is required to pay the \$120.00 replacement cost, the Library will waive any late fees incurred.
- The Library is not responsible for any activity performed while using the hotspot and any damages to a personal device that may result from using the hotspot.
- The library is not responsible for lack of coverage/signal of the hotspot in different areas. Coverage levels vary depending on the area.
- Instructions for how to use the hotspot are located in the case. If you need assistance connecting a device to the hotspot, Library staff is happy to assist you or you can call the T-Mobile support line at 1-800-375-1126.

Hotspot Checkout Waiver

I hereby agree to follow the Salem City Library Hotspot Checkout Policy, and to pay all eligible fines and fees charged to my account.

By my signature below, I further understand and agree that Salem City, the Salem City Library or any of its agents shall not be responsible for any activity or content which may occur by use of the device and hereby waive and all claims in law or in equity which may be brought.

Patron Name (Print)

Name of child (if applicable) (Print)

Or Name of Parent/Guardian if child is under 8

Signature

Date
